

My Health Record Introduction in Specialist Practice: Risk Matrix



Probability of Occurrence		
Qualitative definition	Examples	Value
Frequent	<ul style="list-style-type: none"> n/a 	5
Likely	<ul style="list-style-type: none"> n/a 	4
Occasional	<ul style="list-style-type: none"> Privacy Breach: Disclosure of patient demographic details when troubleshooting problems with a 3rd party 	3
Seldom	<ul style="list-style-type: none"> Entry and upload of incorrect free text information to an Event Summary Upload of histopathology results to an Event Summary that are subsequently amended and therefore incorrect Upload of information in an Event Summary that a patient objects to Important information omitted from an Event Summary Failure to upload an Event Summary Unauthorised access by an authorised staff member or an unauthorised staff member 	2
Improbable	<ul style="list-style-type: none"> Disclosure of patient demographic details when troubleshooting problems with a 3rd party leading to a major privacy breach Upload of an Event Summary despite objection or opt out by a patient Upload of incorrectly matched results to an Event Summary from within a patient file Unauthorised access by an unauthorised person Serious injury or death Loss or breakdown of entire system Loss or breakdown of entire subsystem 	1



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Severity of Occurrence		
Severity	Examples	Value
Catastrophic	<ul style="list-style-type: none"> • Serious injury or death (multiple) • Loss or breakdown of entire system 	A
Critical	<ul style="list-style-type: none"> • Serious injury or death • Loss or breakdown of entire sub-system 	B
Moderate	<ul style="list-style-type: none"> • Privacy Breach: Unauthorised access by an unauthorised person • Upload of histopathology results to an Event Summary that are subsequently amended and therefore incorrect • Disclosure of patient demographic details when troubleshooting problems with a 3rd party leading to a further serious privacy breach • Upload of incorrectly matched results to an Event Summary from within a patient file 	C
Minor	<ul style="list-style-type: none"> • Privacy Breach: Unauthorised access by an authorised staff member or an unauthorised staff member • Privacy Breach: Disclosure of patient demographic details when troubleshooting problems with a 3rd party • Entry and upload of incorrect free text information to an Event Summary • Upload of information in an Event Summary that a patient objects to • Important information omitted from an Event Summary • Privacy Breach: Unauthorised access by an authorised staff member or an unauthorised staff member 	D
Negligible	<ul style="list-style-type: none"> • Failure to upload an Event Summary 	E



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Risk Probability	Risk Severity				
	Catastrophic	Critical	Moderate	Minor	Negligible
Frequent					
Likely					
Occasional				Privacy Breach: Disclosure of patient demographic details when troubleshooting problems with a third party	
Seldom			Upload of histopathology results to an Event Summary that are subsequently amended and therefore incorrect	Entry and upload of incorrect surgical information to an Event Summary Upload of information in an Event Summary that a patient objects to Important information omitted from an Event Summary Unauthorised access by an authorised staff member or an unauthorised staff member	Failure to upload an Event Summary
Improbable	Serious injury or death Loss or breakdown of entire system	Loss or breakdown of entire subsystem	Unauthorised access by unauthorised person Disclosure of patient demographic details when troubleshooting problems with a third party leading to a further serious privacy breach Upload of incorrectly matched results to an Event Summary from within a patient file		

